



REAL COMFORT. REAL SIMPLE.

Heating Oil Service Agreement
Pricing, Options and Details

215-245-3200

www.ecicomfort.com

1115 W Gillam Ave, Langhorne, PA 19047



AGREEMENT PRICING

We've got you covered

Comfort Plan - \$389.95

Express Plan - \$259.95

Oil Fired Water Heater (Comfort) - \$150

Oil Fired Water Heater (Express) - \$75

Indirect Tank (Comfort) - \$89

Indirect Tank (Express) - \$45

Additional Zone - \$35

ProGuard Above-Ground Tank - \$70





COMFORT PLAN

What's Included?

- Comprehensive Parts Coverage* (see list)
 - Annual Comprehensive Tune Up
 - Tune Up Reminder (email, text, call)
 - Priority Scheduling
 - Waived Service / Diagnostic Fees
 - Automatic Oil Delivery (must be on auto)
 - No Run Out Guarantee*
 - 24/7 Priority / Emergency Service**
 - Includes Up to Three Zones
 - Evening & Weekend Maintenance Available
 - 10% Multiple System Discount
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COMFORT PLAN Parts Covered

Fuel & Combustion

Air Tube
Burner Coupling
Burner Fan
Burner Motor
Cad Cell Eye
Cad Cell Relay
Combustion Chamber (max 2.5 GPH)
Delayed Oil Valve
Draft Regulator (up to 9" diameter)
Electrodes
Emergency Switch
End Cone
Firomatic Valve
Fuel Pump
Fuel Pump Gasket
Fuel Pump Strainer
Flue Pipe (max 9" diameter)
Igniters
Ignition Transformer
Nozzle
Nozzle Adapter
Nozzle Line
Oil Check Valve
Oil Filter Cartridge
Oil Filter Complete
Oil Safety Valve
Porcelains
Primary Control
Thermostat (standard)

Warm Air

Blower Complete (up to 3/4 HP)
Blower Motor (up to 3/4 HP)
Fan & Limit Control
Fan Control

Hot Water & Steam Components

Air Scoop
Aquastat (auto type only)
Aquastat Well
Automatic Air Vent (boiler room only)
Balancing Valve
Boiler Drain Valve
Boiler Relief Valve (up to 1" diameter)
Circulator Complete (up to 1.5 HP)
Circulator Components (up to 1.5 HP)
Circulator Relay (up to 1.5 HP)
Domestic Relief Valve
Dual Valve
Expansion Tank ((max 24 gallons)
Expansion Tank Valve
Extrol Tank (max #60)
Feed Valve
Feed Valve Washer
Flow Check Valve
Gauge Glass & Washers
Limit Control
Low Voltage Transformer
Manual Feed Valve
Pop Safety Valve (up to 1" diameter)
Pressure Gauge
Pressuretrol (auto type only)
Pressure / Temperature Gauge
Zone Valve Complete (up to 1" diameter)
Zone Valve Component (up to 1" diameter)

Zone Coverage

Automatic Air Vents (boiler room only)
Circulator Complete (up to 1/12 HP)
Circulator Coupling (up to 1/12 HP)
Circulator Flanges & Gaskets
Circulator Impeller (up to 1/12 HP)
Circulator Motor (up to 1/12 HP)
Circulator Mounts (up to 1/12 HP)
Circulator Relay
Flow Check Valve (up to 1.5" diameter)
Isolation Valves (up to 1.5" diameter)
Thermostat (standard)
Zone Valve (up to 1" diameter)
Zone Valve Motor (up to 1" diameter)
**excludes air handlers*

Direct & Indirect

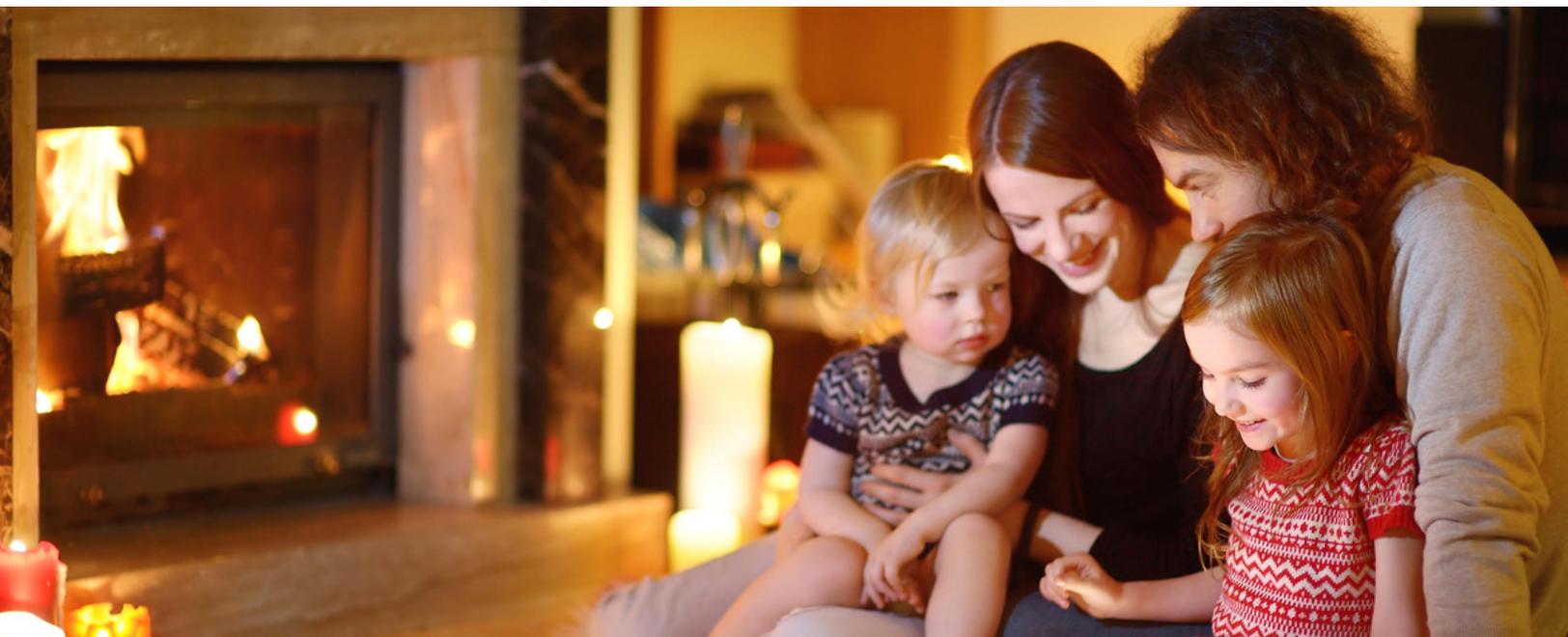
Air Tube
Aquastat (auto type only)
Burner Coupling
Burner Fan
Burner Motor
Cad Cell Complete
Circulator (up to 1/16 HP)
Delayed Oil Valve
Draft Regulator (up to 9")
Drain Valve
Drip Tube
Electrodes
Electrode Wire & Clips
Emergency Switch
End Cone
Firomatic Valve
Flue Pipe (up to 9")
Fuel Pump
Fuel Pump Gasket
Fuel Pump Strainer
Igniters
Ignition Transformer
Nozzle
Nozzle Adapter
Nozzle Line
Oil Check Valve
Oil Filter Cartridge
Oil Filter Complete
Oil Safety Valve
Porcelains
Preference Relay
Primary Control
Relief Valve
**Max firing rate of 1.25 gph, excludes recirculation lines & components, and anode rods*



EXPRESS PLAN

What's Included?

- Annual Comprehensive Tune Up
 - Tune Up Reminder (email, text, call)
 - Priority Scheduling
 - Automatic Oil Delivery Optional / Budget Optional
 - Personalized Coupon for Online Oil Orders
 - Waived Service Fees During Normal Business Hours
 - One Waived Service Fee for After-Hours
 - 15% Discount on Repairs
 - 10% Multiple System Discount
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PROGUARD TANK COVERAGE

Above Ground Storage Tanks



Program Highlights

Pro-Active Tank Replacement: If the tank is in danger of leaking it will be replaced BEFORE it has an accidental release

Clean-Up Protection: Up to \$50,000 towards cleanup in the event of an accidental oil release

Up to \$1,500 towards a replacement oil tank

Lines are covered as well as the oil tank

No inspection Required and a low \$500 deductible

To view the agreement and enroll please follow
<https://sales.powderhornagency.com/eci>

Exclusions and limitations apply. See terms and conditions for complete details and information on applicable service fees and deductibles. The ProGuard Service Agreement is administered by The Powderhorn Agency, Inc. located at 353 Candlewood Lake Road, Brookfield, CT 06804, and is provided by National Product Care Company located at 175 W Jackson BLVD. Chicago, IL 60604

COMFORT DELIVERY OPTIONS

EFT - Payments will be automatically debited from your bank account and a .12 cent per gallon discount will be applied.

Credit Card - Payments will be automatically debited from your credit card and a .06 cent per gallon discount will be applied.

Budget - Spread your payments over an extended period of time so you don't get stuck with high bills.



EXPRESS DELIVERY OPTIONS

Will Call / COD - Call us as you go. Order oil when you need it and pay at the time of delivery to save per gallon.

Online - Order online at myexpressoil.com or the MEO app for the most convenient and cheapest way to get oil.



Comfort Terms & Conditions

This Agreement is subject to inspection and approval by an ECI technician. Any repairs required to place the equipment in acceptable condition are excluded and will be charged separately.

This Agreement is available to customers that are on automatic oil delivery solely with ECI. This Agreement will automatically terminate if the customer uses any other oil or service provider other than ECI, fails to pay for all heating oil, any non covered repairs or other chargeable items when due. Upon termination, there shall be no refunds or credits allowed.

This Agreement will automatically renew on an annual basis, unless either party gives at least thirty days written notice of cancellation. This Agreement is not pro rated and unless written notification is received within 30 days of renewal, the full contract charge is due and payable. This Agreement is transferable to a new home owner as long as the account is in good standing.

A Comprehensive Tune up will be performed as part of this Agreement. We must have clear access to the equipment in order to perform the maintenance. We will do our best to contact the customer to schedule but the customer is ultimately responsible to book an appointment. Only one maintenance per year is included in this Agreement and booking is subject to our availability. This Agreement does allow for evening and weekend appointments when available.

This Agreement does not include repair or service of covered equipment that is damaged due to flood, fire, lightning, freeze-up and/or other acts out of our control. This Agreement does not cover service calls due to improper setting of the thermostat, emergency or power switches in the "off" position, inadequate oil in the tank or tampering with the equipment. ECI is not responsible for replacing obsolete parts, or any parts not available through normal local sources of supply. ECI is not responsible for furnishing a new oil burner, domestic coil or complete system replacement under this Agreement.

ECI is not responsible for any damage caused by oil storage tank or oil line leaks, either before or after discovery of leaks, including, but not limited to, cost of recovery of lost oil or removal of contaminated earth or property, damages occurring to any landscaping, sidewalks, patios, driveways, structures or improvements in the area of the leak and is hereby released from any incurred damages. We do offer oil storage tank coverage through ProGuard.

By submitting the enclosed Agreement (or the electronic equivalent) to ECI, the Customer agrees to all Agreement terms and conditions. Even if the Customer does not send back a signed copy of the Agreement, paying for or allowing service by ECI binds the Customer to the Agreement.

The Customer must notify ECI as soon as possible of any suspected operating issues. An answering service is provided when the office is closed in order to notify ECI of any issues or questions.

Year round 24/7 **emergency service** is available under this Agreement. Non emergency service will be performed during normal business hours as the schedule allows. **Emergency service** is defined as a NO HEAT situation. We will arrive as soon as possible based on volume of calls, weather, etc.

"No Run Out Guarantee" - As long as the Agreement is active, in good standing and the account is paid in full, we guarantee that you will not run out of oil. If you do run out of oil and your account is in good standing, we will credit \$100 to your account to be used for future oil, service or Service Agreement. We are not responsible for deliveries that cannot be made due to extreme weather, emergencies or road closures. Homeowner must inform ECI of any changes in usage, i.e. additional people in the home.